

## TERMS AND CONDITIONS FOR ONLINE PURCHASE

### 1. General

1.1. In these terms and conditions and the Special Conditions (as defined below) (collectively referred to as the "Terms and Conditions"), "MiniBookery" or "we" or "us" means MiniBookery, a division of Mini Concepts Limited and the "customer" or "you" means any person, firm, company or body which places an order with us. Please read these terms and conditions carefully before using the website or our mobile app (as the case may be) (collectively "our online shop"). By using the site or any part of it, you agree that you have read these terms and conditions and that you accept and agree to be bound by them.

We are operated and managed by Mini Concepts Limited, 3 Warren Yard Wolverton Mill Milton Keynes MK12 5NW.

Registered in England and Wales: number 13310191

1.2. We shall make every effort to ensure that prices, details and sizes of products at our online shop are up-to-date. Prices are subject to change without prior notice and all orders are subject to our acceptance at our sole discretion and stock availability.

1.3. All photos and images of the products displayed on our online shop are for illustration purposes in order to help you recognise the products only. The actual size, dimension and colour of the products may differ.

1.4. All orders are subject to confirmation of final availability, and we reserve the right to reject the order in the event that any of the products or services requested are unavailable.

### 2. Registration

2.1. You are required to first register as a MiniBookery Member and use your MiniBookery account logging into our online shop in order to place order for products or services. Please visit MiniBookery website ([www.minibookery.co.uk](http://www.minibookery.co.uk)). During the registration:

- You must provide us with accurate, complete and up to date registration information;
- You must safeguard your username and password;

- You authorise us to assume that any person using the online shop with your username and password is either you or is authorized to act for you;
- We have the absolute discretion to refuse registration of a potential customer and to terminate the registration of any customer for any reason whatsoever.

2.2. You agree that you authorize us to provide your relevant personal information to the Company on your behalf for the purposes set out under the Company's Privacy Policy.

2.3 Please inform us immediately of any changes to the information that you provided via our Customer Service Department or by logging into your MiniBookery account profile so that we can communicate with you effectively.

2.4. In the event that your account is not used for a specified period (currently, 3 years), we will, for your own and our protection, deem your account to be no longer in use, and we will deactivate your account and all your accumulated points and/or e-vouchers will be forfeited (where applicable). You will need to reapply for a new account if you wish to make further purchase at our online shop.

### 3. Privacy protection

3.1 We are committed to safeguarding the privacy of individuals with respect to personal data. We therefore make sure that our policies and practices in relation to the collection, use, retention, transfer and access of personal data comply with the requirements of the laws of the United Kingdom.

### 4. Payment

4.1. Our online shop accepts payment by designated credit cards, debit cards or other designated electronic means as specified by us. All product prices listed are in British Pounds. The applicable price of a product shall be the price listed in our online shop as at the date of purchase.

4.2. Acceptance of orders is subject to our sole discretion. A final receipt will be issued to you when goods are delivered to your address, or goods are collected at our physical store (as the case may be).

4.3. We use PayPal as our payment gateway. All PayPal transaction data are sent with end-to-end encryption designed to thwart any hacker seeking to capture private information as it moves.

## 5. Others

5.1. Basis of supply: we only serve and deliver products to end consumers. We are not selling our products for re-sell purpose. If we have grounds to believe that you are not purchasing our products as an end user, we reserve the right to decline or cancel your order.

5.2. Force majeure: We shall not be liable for any delay or failure to perform caused by or resulting from acts of God, fire, flood, accident, riot, war, government intervention, embargoes, strikes, labour difficulties, equipment failures, or any other causes beyond our control.

5.3. You shall not assign, transfer or otherwise any of your rights and obligations under these Terms and Conditions to any other third party without our prior written consent.

5.4. If any provision of these Terms and Conditions shall be construed to be illegal or invalid, they shall be removed from these terms and it shall not affect the legality, validity and enforceability of the other provisions of these Terms and Conditions.

5.5. These Terms and Conditions embody the entire agreement between the parties and they supersede all previous negotiations, representations and agreement between the parties.

5.6. We have the right, at any time, or from time to time, by giving prior notice to you, to modify or vary or supplement all or any of the provisions under these Terms and Conditions.

5.7. If any dispute arises, our determination shall be final. Where these Terms and Conditions are available in Chinese, the English version is the governing version and shall prevail whenever there is a discrepancy between the two versions.

5.8. These Terms and Conditions shall be governed by the laws of the United Kingdom and the customer and MiniBookery to submit to the exclusive jurisdiction of the UK courts. We may revise the Terms and Conditions at any time without prior notice.

## SPECIAL CONDITIONS FOR MINIBOOKERY ONLINE SHOP ("SPECIAL CONDITIONS")

These Special Conditions are supplemental to the Terms and Conditions for Online Purchase and are applicable to any orders placed under our online shop. Should there

be any inconsistency between these Special Conditions and the above Terms and Conditions for Online Purchase, these Special Conditions prevail.

## 6. MiniBookery' payment terms

- We accept PayPal, Visa, MasterCard and American Express.

## 7. Notification for ordering at MiniBookery online shop

7.1. Our online shop only accepts orders for delivery to the specified delivery address in the UK or specific cities in Europe.

7.2. Placing an order means you agree to purchase products or services and appoint us to deliver the same on your behalf to your specified delivery in accordance with these Terms and Conditions. After receiving your order, we will acknowledge receipt of your order. However, it is not an acceptance of your order. We reserve the right to reject any purchase order without giving any reasons. In the event that we are unable to accept your order (for example due to payment issue), we will notify you by phone or email.

7.3. If your order is accepted by us, we will confirm with you accordingly and advise the date of delivery.

8. Delivery service for purchases at MiniBookery online shop (applicable if you have selected to have your order(s) delivered to a designated delivery address within the UK and specific cities in Europe)

8.1. Delivery service is not available at non-permanent address, frontier closed areas, outlying islands, warehouses and premises which are not accessible by elevator or staircase and need to be delivered through balcony.

8.2. After your order has been accepted, we will confirm with you about the expected delivery time and date. Before the arrival of the goods, you will receive a notification from our courier. Please check whether all your purchased items are delivered against the invoice/delivery note (as the case may be), then sign and return the delivery note to our courier to confirm your receipt of goods.

8.3. If you fail to receive your purchased products upon the first delivery appointment or you give us inaccurate information on your address, we reserve the right to charge you an additional delivery fee for subsequent delivery(es).

8.4. All expected delivery dates and time are estimates only. We shall not be liable for any loss or damage incurred or suffered by the customer as a result of any late delivery.

8.5. Detailed delivery fees and terms shall be found in bottom right of the website, named “運送説明”.

8.6. In case of any dispute, our determination shall be final.

## 9. Exchange and refund

9.1. We provide you with “14 days product quality guarantee” for products purchased which are damaged, spoiled or not in good condition. In such case:

- For purchases at our online shop , you can contact our customer service department and provide photos of the relevant goods to make arrangement to return the goods to us for exchange.
- Otherwise, under normal circumstances, we do not accept any exchange or cancellation request.

9.2. If we agree you are entitled to an exchange but the product(s) to be exchanged are sold out, you may return such products to us and apply the amount paid to buy alternative product(s).

9.3. In exceptional case at our sole discretion, we will refund the amount paid (inclusive of the relevant delivery charge) to your credit card / payment account (which takes about 4-6 weeks).

9.4. Original sales receipt or relevant electronic receipt must be produced to us for the request of a product exchange.

9.5. You can exchange for goods of the same value according to the amount of the returned goods. When exchanging goods, if the amount of the goods exchanged is lower than the amount of the original goods, the difference will not be refunded.

## 10. Others

10.1. Title to the product shall remain vested in us until we receive full payment of the price, and title and risk shall pass to the customer upon collection of the product(s) by our delivery team or by the customer.

10.2. For any ordered goods remain undelivered or uncollected for 30 days from the date of order confirmation, we shall have the right to dispose of such goods at our own

discretion without further notice to you. In such event, we shall not be liable to make any refund or compensation to you.

10.3. We shall under no circumstances be liable for any loss (whether direct or indirect) of revenue, loss of profits or any indirect or consequential loss whatsoever suffered, sustained or incurred by you or by other person arising (directly or indirectly) out of the sale and purchase transaction with you.